



Alaska Yukon Discovery Tours

Pre-Departure & Travel Information

Juneau, Alaska

Juneau is nestled in a beautifully unique landscape of temperate rainforest, glaciers, glacially carved valleys, ocean, and islands. Downtown Juneau is a perfect mixture of modern city, native culture, and Last Frontier coastal town. Enjoy shopping, museums, art, and exquisite Alaskan cuisine along the waterfront. With ocean views, looming snow-capped peaks, and glaciers surrounding the city, you will not have look far for the perfect picture!

Arrival Information

We ask that you arrive the evening before your adventure starts (Day 0 on your itinerary). Please contact us if you are unable to schedule your travel to arrive the evening before and we can discuss alternative options.

Plan your arrival into Juneau before 6:00 PM on Day 0, the night before your trip begins start date. If time permits, we recommend arriving one day early to provide leeway for any flight or baggage connection trouble. Always reconfirm your flights within 72 hours of departure time.

We will pick you up from the airport on your arrival date, and drop you off for your departure, as well. Please notify the Alaska-Yukon Discovery Tour office of your expected arrival or flight information as soon as possible and let us know of any delays or changes. For departure please note that your flight must be after 1:00pm on Day 7. If you will book an earlier flight you will need to spend an extra night in Juneau.

Make certain that your ticket matches the full name on your driver's license or passport.

Travel Options

Please forward along your travel itinerary as soon as possible so we can make the appropriate pick-up/drop-off arrangements.

Air Service: The easiest way to get to Juneau is to fly. Alaska Airlines has daily scheduled flights from Seattle to Juneau, or Anchorage to Juneau. A few other airlines also fly into Juneau, but Alaska Airlines is the most consistent.

Ferry Service: The Alaska Marine Highway System operates daily ferries from Juneau, Haines, Skagway and other ports including Bellingham, WA.

Baggage

Due to limited bus capacity, your bag should have dimensions not exceeding 30"x21"x11" and weigh no more than 50 lbs. Carry-on bag should not exceed the dimensions of 12"x11"x6." Airline approved carry-on luggage dimensions are too big for buses. We regret that we are unable to accept a second suitcase or any luggage exceeding these limits. Please note that airlines may have other restrictions. We suggest you contact them directly about this additional information. Some airlines also charge for checked-in baggage. Alaska Yukon Discovery Tours cannot be held responsible for any additional fee charged by airlines for baggage.



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Passport

Make certain to bring your passport with you to Alaska. We will be drive through the Canadian border, and we will pass through U.S. Customs and Border Protection on our return. Some other forms of I.D. can be accepted; however, bringing passports will ensure a smooth and quick process. See this [link](#) for more information.

If you are not a US. Citizen or Resident, you might need visa for US and/or Canada. Please make sure that you check this before you depart from home.

***Please check with us if you intend to travel with a document other than a passport. ***

Photocopy all Documents

Make certain to copy your passport, airline tickets, credit cards, traveler's checks, immunization book, etc. This can be very helpful if anything gets lost or stolen. It is also a good idea to send an electronic copy of your documents to a personal email account.

Climate

Southeast Alaska is a coastal mountain environment where conditions are extremely variable. It may be snowing, raining, or 80°F and sunny. The Yukon is similar, although milder in climate. Plan for all sorts of weather!

Photography

Phones are acceptable to bring for photography, although we may not have service in some of our activity locations. A small, lightweight, digital camera with a view finder (to save battery life) can also be recommended. Consider how many batteries and memory cards you will need to bring. Remember to keep the bulk and weight to a minimum!

Medical

If you require any personal medications, or, have any pre-existing medical problems, make certain you disclose this at the time of the booking. Individuals are solely responsible for any medical costs, including all associated rescue, evacuation, and transportation costs. Please take time to review your medical insurance policy. Make certain that your coverage extends to Alaska and Canada, and that it provides coverage for any potential, associated costs. Many policies will provide coverage for travel abroad for a small additional fee. AIG Travel Guard, listed below, offers temporary health insurance for an additional fee.

Medications

Please make sure you are bringing with you all prescription and/or non-prescription medications you are currently taking. It will be very hard to acquire medication once you arrive in Alaska.

Travel Insurance

Travel insurance is highly recommended for our trips, due to the unpredictability of weather and travelling in Southeast Alaska. In many cases, travel insurance will cover medical expenses, evacuation costs, lost baggage, travel delays, and other costs in the event you need to cancel your trip. We have worked with almost every provider of travel insurance and feel strongly that the Adventure Travel Protection Plan from AIG Travel Guard is the best. It has significant benefits if purchased within 15 days of making your trip deposit. Details can be found on our website.